City of Surprise - Group 23348 BENEFIT PLAN CHANGES Effective: 07/01/2014

PPO

RETAIL PRESCRIPTION MEDICATIONS:

Currently, members are not required to utilize the mail order program to obtain medications covered under this benefit plan. Members will now be required to use the mail-order program for medications covered under the mail order program after the third refill at the retail pharmacy. After the third refill, medications covered under the mail order program will no longer be covered when obtained from retail pharmacies, including in-network and out-of-network retail pharmacies. For a list of medications covered under the mail-order program, go to www.azblue.com or call 1-866-325-1794.

Currently you pay a \$20 copay for Level 2 prescription drugs. Your copays will be changing to \$25 per for Level 2 prescription drugs.

Currently you pay a \$40 copay for Level 3 prescription drugs. Your copays will be changing to \$45 per for Level 2 prescription drugs.

CANCER CLINICAL TRIALS

This benefit plan currently covers services directly associated with cancer clinical trials conducted in Arizona and meeting the requirements of Arizona law. The cancer clinical trials coverage in this benefit plan may need to be amended in 2014 to comply with the Affordable Care Act (ACA). The government has not yet issued guidance on this ACA requirement. If changes to your benefit plan are required, you will receive a notice explaining the details of those changes.

OUT-OF-POCKET LIMITS

Currently, your benefit plan has an out-of-pocket coinsurance maximum. Your benefit plan will now have an out-of-pocket limit. An out-of-pocket limit is the most you could pay during a calendar year for your share of the cost of covered services. The following do not apply to the out-of-pocket limits: premiums, precertification charges, balance-bills, and costs for health care this plan doesn't cover. Your out-of-pocket limits have changed as follows:

PPO 0 Copay	Current - 2013	New - 2014
Out of Pocket - In Network		
Individual	\$1,500	\$1,800
Family	\$3,000	\$3,600
Out of Pocket - Out of Network		
Individual	\$3,000	\$3,600
Family	\$6,000	\$7,200

PRECERTIFICATION

Currently, services are denied or members pay a \$300 charge if the member's in-network or out-of-network provider fails to obtain precertification for covered services that require precertification. Except for prescription medications that require precertification, services will no longer be denied and members will no longer pay a \$300 charge if the member's <u>in-network</u> provider fails to obtain precertification for a service that requires it. If precertification is required for prescription medications, the medications will continue to be denied if precertification is not obtained.

Depending on the type of service, services will continue to be denied or members will now pay a \$500 charge if the member's <u>out-of-network</u> provider fails to obtain precertification.

PRE-EXISTING CONDITIONS

This benefit plan currently excludes pre-existing conditions for members age 19 and older. A pre-existing condition is a condition, regardless of the cause of the condition, for which medical advice, diagnosis, care or treatment was recommended or received during the six (6) month period immediately preceding the member's enrollment date. This benefit plan will no longer exclude pre-existing conditions for members of any age.

BEHAVIORAL AND MENTAL HEALTH SERVICES

Currently, your plan has limited coverage for inpatient admissions to residential treatment facilities. Coverage for inpatient admissions to residential treatment facilities will be expanded, subject to applicable law, medical coverage guidelines and benefit plan limitations and exclusions.

Currently, your plan does not cover partial hospitalization services. Partial hospitalization will now be covered, subject to applicable law, medical coverage guidelines and benefit plan limitations and exclusions.

Members will now be able to schedule outpatient mental health appointments directly with providers contracted with the behavioral services administrator (Biodyne). Contact information for providers contracted with Biodyne will be available online at www.azblue.com in the provider directory section.

PROVIDER NETWORK

Members will now have access to the Mayo network of providers.